



FAQ for Groups

This is how your group excursion becomes a real experience!

A vacation day together in the Therme Erding

Are you planning an excursion with your school class or club, or are you even travelling with an entire bus? Your group just wants to let off some steam and have fun, but at the same time you all want to relax and enjoy some wellness together?

Then you've come to the right place!

Thermal Spa from 0 years

The Tropical Spa area invites young and old to a thermal bathing and wellness experience under palm trees. In addition to the countless water and heat attractions, a variety of beauty and activity programs enhance the spa visit.

If you're looking for fun and action, the Galaxy Erding (Europe's largest slide world), is the place to be. 28 spectacular slides rated into 3 difficulty levels, including 9 open-air summer slides leave nothing to be desired for slide fans from the age of 3.

Our turquoise glittering wave pool gives you a feeling of being in the sea itself. Floating on pool noodles and dreaming of faraway journeys right in the middle of lagoon of large green palm trees – this is what a holiday feels like. The Crazy River takes our guests to the well-tempered outdoor pool including a pool bar and into the spacious spa garden.

Wellness Worlds from the age of 16

Everything revolves around wellness and warmth in the VitalityOasis and the adjoining Spa Area & Saunas.

Visitors to the VitalityOasis can look forward to an extensive textile sauna & wellness offer. In the Bali Garden, the bubble terraces provide tingling pleasure, while soothing vital springs pamper the body with healthy minerals.

In the Spa Area & Saunas (without swimwear) guests go on a journey of discovery in lovingly themed saunas and steam baths. A varied infusion program and dreamlike relaxation oases round off the wellness experience in this world's largest sauna area.

1. Registration of the Group

We are pleased that you have chosen to visit the Therme Erding. To profit from our group conditions, please register your group at least 3 days before your planned visit via our online-register-form. For that registration we need the following details from you: Information on the day of the visit (date, arrival time, choice of rates), group contact details, school certificate for school trips and information on the payment method. Registrations are only binding with a valid reservation confirmation by e-mail from the Therme Erding! Cancellations are free of charge and possible by writing an e-mail to sales@therme-erding.de up to 2 working days before the planned visit. If you have any questions regarding your group visit please feel free to contact us: sales@therme-erding.de.



The group pays the total admission price as one sum directly at the cash desk. This can be done in cash or by card (EC or credit card). School classes require an official school certificate, which must also be submitted with the written registration (there is no template for this).



Please note the opening hours of our Galaxy Erding water slide world when registering. The Galaxy is open during the week (Monday-Friday.) from 1 p.m. and on the weekends/Bavarian bank holiday from 9 a.m. To see our exact opening hours visit: <https://www.therme-erding.de/infos/preise-oeffnungszeiten/>



Lounging options and private retreats can be reserved online prior to your visit via the following link: <https://www.therme-erding.de/therme-sauna/buchbare-lounges-liegen/>. The cost of the lounging option will be paid on-site at check-in. There is no special group discount for these areas.



2. Arrival & Parking

Arrival by public transport

Using the MVV train network, take the S2 to the stop "Altenerding", then by using the bus lines 550, 560 or 580 (Monday to Friday) will directly bring you to the doors of the Therme Erding. On Saturdays, Sundays and public holidays, you can take the bus line 570. In addition, an 800 m long signposted footpath leads from the "Altenerding" train station to us.



Parking

Our guests have free access to 600 parking spaces in the outdoor area and 1050 parking spaces in our parking structure. Free bus parking is available on the left-hand side the Therme Erding, this is located between the Victory Guest House and the Hotel Victory Therme Erding.



3. Check-In on the day of visit



In the Theme Erding foyer, please report directly to our information desk (just after the entrance on the right-hand side, please do not go to the cash desks on your own). Here the registration and the admission of your group will be prepared. Please present your group confirmation on-site.

- Any information already provided regarding the number of participants can be adjusted on site. To assist our reception team, please have the number of under 16 and over 16-year-old (inclusive 16-year-old) participants ready here. The difference is only due to the "type" of key. U16-year-olds can only charge up to € 30 (no alcohol drinks) and will not be able to get into the 16+ areas.
- If you are arriving as a school class and have not yet submitted your school certificate with your written registration, please hand it in at the information desk.
- If you are paying for admission in cash, we would ask you to collect the money from each participant before arrival and hand it over to us in one sum.
- Bus drivers will also receive free admission at the group check-in. Please let us know if and at what time they would like to visit the spa, keys can also be left at the information desk.

4. Information about the first visit

Below you will find some information about your stay in the world largest spa.

Packing List:



Take enough bath towels with you. If you have forgotten your towel or bathrobe, you can borrow them for your stay at the reception of the Therme Erding. A towel costs 4€ plus the 15€ deposit, a bathrobe 6€ plus a 30€ deposit. If you would like to borrow a larger number of towels, please let us know when you register your group.



Shower gel, shampoo, deodorant and comb as well as body lotion, if required, should also be included in your bag. Bathing shoes are allowed - please mark them so that there is no confusion. A bathing cap is not to be worn.

Finally arrived:



You do not need cash at the Therme Erding. Gastronomy, massage and solarium visits as well as spontaneous transfers to the other wellness areas are booked on the round chip of your changing key. These services are conveniently paid for individually in cash or by card when you exit the Spa.



It is prohibited to take alcoholic beverages into the bath. Our staff at the reception as well as our teams in the areas are encouraged to politely draw your attention to this. Alcoholic drinks and various alcoholic beverages of any kind may be confiscated by our staff. To protect your health, we will serve you up to three alcoholic beverages, or up to four if your stay exceeds five hours. You are also welcome to bring your own non-alcoholic drinks for your stay (no glass bottles).



The Therme Erding offers a wide range of culinary delights to suit every taste. Choose from Italian, Asian as well as Bavarian dishes, savoury snacks and sweet delicacies. Reservations are not necessary here, nor can they be made. Refreshing drinks and fruity cocktails can be enjoyed in a relaxed atmosphere at the pool bars.



Please always carry your key on your wrist to avoid any inconvenience. A loss will cost you nerves, time and 45 €! Please keep your receipt in case of loss and remember your locker number.

Tropical Spa from 0 years & Wellness Worlds from 16 years:



The basic rate includes the Waterpark area with the Tropical Spa, Galaxy Erding water slide world and the wave pool area. The group rates also apply to visits to the Wellness Worlds from the age of 16. However, only if you pay the rate for the VitalityOasis (textile) or the Spa Area & Saunas (textile-free) at check-in. For this purpose, you can inform the reception team directly on site on the day of your visit how many people would like to use the wellness area. If you spontaneously decide to visit the wellness area in the spa, the surcharge will be booked without discount on the respective key and then paid at check-out.



For the VitalityOasis, an additional 8€ will be booked once for a spontaneous visit, and an additional 7€ will be booked once on your chip when you transfer to the Spa Area & Saunas. You can then change areas as often as you like without a further charge. And of course, the Waterpark area is also at your free disposal. A visit to the Spa Area & Saunas (total surcharge 15€) automatically includes free access to the VitalityOasis. As a guest of the Waterpark, you enter the VitalityOasis through the turnstiles next to the VitalTeam Info Point. The passage into the Spa Area & Saunas can be found after a short walk through the textile VitalityOasis between the Kneipp-pools and infrared seats in the area in front of the Citrus Sauna.

With these tips, you will experience an unforgettable group excursion!

We wish you a pleasant stay at the world's largest spa!

Your Therme Erding Team